

# **Changing a Curriculum: Lessons from the Field**

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## **Disclosure Information**

- I have no financial relationships to disclose.
- I have had the opportunity to be involved in curricular changes at four US medical schools and have used them for my field studies.
- I am indebted to mentors and colleagues at all those schools, as well as the faculty and scholars of the Harvard Macy programs and medical educators from many schools in the US and Europe, for sharing their ideas, expertise, and advice with me along the way.



#### Historical perspective

- 1765-late 1800's Apprenticeship model
  1871 Discipline-based model
  - Original goal was to focus on critical thinking, selfdirected learning, active learning, and medical problemsolving (<u>not</u> encyclopedic knowledge of facts!!)
  - Beliefs became codified in curriculum structures
    - Flexner (1910): Clinical competency is built on two uninterrupted years of basic science knowledge acquisition.

#### Newer models for the "pre-clinical" years

#### • 1951 Organ system-based model

• Curriculum organized by organ system, with integration of basic science and clinical information; change in locus of control from departments to curriculum committees

#### • 1971 Problem-based model

• Curriculum organized around clinical problems, using small group tutorials (PBL) with student-centered, active learning

#### • 1991 Clinical presentation-based model

• Curriculum organized around the ways patients present to physicians, with focus on enhancing processes of structuring knowledge

## The last frontier – the clerkship years

Traditional specialty-specific clerkships based on time

• Why did it work for so long?

Continuity for the students!

• Attendings, residents, teams, patients, peers, health care systems

- Why has it been so hard to change?
  - × Stakeholders

• Department chairs, attendings, residency directors, students

#### Approaches

- Modify clerkships to decrease overall time by "integration" of two related disciplines
- **o Longitudinal Integrated Clerkships**

## Levels of curricular change

- Individual courses or clerkships content and/or teaching methods
- Overall curriculum or a component of the curriculum – content, teaching methods, and/or assessment of students

#### Paradigm shifts

 Organ Systems at CWRU; BPSM at Rochester; PBL at McMaster and New Pathway at Harvard; Outcomes-Based Spiral Curriculum at Dundee; Double Helix Curriculum at Rochester; CCLCM at CWRU; Competency-Based Progress at the University of Minnesota

**O Longitudinal Integrated Clerkships** 

#### Key things to consider

#### Values – Criteria that determine priorities and decisions

- Processes Patterns of interaction, coordination, communication and decision making
  - Formal (defined and documented)
  - Informal (ways of doing things that evolve over time)

Resources - People, physical infrastructure, reputation, money, technology, intellectual property

#### What forces drive curriculum changes?

- **Internal forces** (institutional priorities and culture, vision of leadership, demands of students and faculty, resources)
  - Examples: Rochester, CWRU, Minnesota...
- External forces (international/national/local trends and reports, governmental or other mandates, accreditation and licensure requirements, resources)
   Examples: Rochester, CWRU, Minnesota, FAU....
- Educational and cognitive sciences research
   "Evidence-based" applies to research and clinical care

## **Stages of change**

- Planning establishing need, designing a vision
- Initiation or adoption introducing the innovation
- Implementation modification and adjustments
- Institutionalization innovation becomes the new way of doing things

## Planning

#### Workshops/retreats to establish a vision

- Plan them carefully with the product in mind
  - What is the goal for each retreat?
  - × Don't waste people's time!!
- Include everyone
  - × Make sure naysayers are at the table
- Bring in experts (people from out of town with slides!) when you need them
- o Condense/consolidate the results
  - × What were the key issues? What seemed to matter the most?
- Create guiding principles and a strategic theme (with a visual if possible)

## Introducing the innovation

- Set a [somewhat] realistic launch date and stick with it
- Don't wait too long to start perfect is the enemy of good!
- Have timelines for everything include a cushion for unforeseen problems
- Be adaptable (not flexible, but adaptable)
   Have a Plan B, C, and X
- Always return to the guiding principles or vision when deciding what can be modified

## Adhering to the plan

- Once a vision has been established someone (the leader of the change) needs to keep it on track
  - If the faculty commit to the value of teamwork does competitive grading make sense?
  - If the faculty commit to the value of protected time for independent study – can it be used for "optional reviews" before an exam? Can it be used for student affairs activities?
  - If the faculty commit to the value of self-directed learning should faculty objectives be distributed before the PBL case?
  - If the faculty endorse continuity with patients in integrated clerkships can "white space" time be taken away to increase the half days on inpatient surgery?

## **Other common challenges**

#### • Manageable...

#### • Faculty who undermine

A lecturer starts his/her lecture with following statement: "Last year, I had XX hours to cover this topic, but I've been cut back to ¼ XX – I have no idea how you are going to learn this for the boards."

#### Students who worry

\* "All my friends at other schools have XX weeks of surgery and I only have ½ XX – how will I ever match?"

#### Harder to manage...

• Changes in key leadership positions

## **Modifications and adjustments**

- Do your best to foresee consequences
  - Anticipate that you won't foresee them all!



- Build in regular meetings with students and faculty to avoid crisis meetings
- Stick to the plan within reason
- Change the plan when necessary in keeping with the guiding principles

## **Predictors of success: CONTEXT**

- Compatible with institution's missions and goals
  - Smaller schools, with a focused mission, tend to do better at institution-wide innovations
- Successful history of change
- Politics
  - Strong, influential advocate
  - Broad internal networking
  - Resources
- Highly interactive organization (vs. "departmentalized" or "loosely coupled")
  - Clear curricular governance (who owns the curriculum, the school or individual faculty?)

Bland et al., Acad Med 75:575-594, 2000.

## Implications

- Institution—wide curricular change requires integration and collaboration between departments
- This is not what most medical schools do well .....
  - Establish interdisciplinary curriculum task forces "outside the traditionally cumbersome, turf conscious education policy committee"\*
  - Develop a separate innovative track running concurrently

#### **Predictors of success: CURRICULUM**

- Appropriate scope (not too trivial, not overly ambitious) – large enough to justify the effort
- Institution-wide innovations are costly time, energy, resources
  - There must be "widespread" agreement that the changes are needed
- There are advantages and disadvantages to "pilots" they allow a phased-in process, but they can be shelved

## **Keys to success: PROCESS**

- Cooperative work climate respect, collaborative problem solving, rewards for risk taking
- Communication frequent formal and informal communications, regular updates on progress, demonstrations, inclusion of dissenters
  - Planned redundancy
  - Numerous modalities, formal and informal newsletters, e-mail, web postings, faculty forums, one-on-one interactions
  - Succinct, frequent, factual, substantive and timely
- Faculty development and rewards for participation
  - Salary, promotion and tenure, incentives that reward change, awards and other recognition

Bland et al., Acad Med 75:575-594, 2000.

## Leadership.....

#### • Usually the dean

- Stable and identifiable throughout the process, keeps the process moving
  - Most successful rely on *participative governance* (seeking input from others, providing support for members of the organization to accomplish the mission) and *value influence* in addition to organizational power behaviors
  - Share power without losing control, be visible and active without dominating, delegate responsibility but provide support, be flexible while maintaining integrity of the project

#### **Take home questions**

- >What are the drivers for curricular change at your school?
- > What are the characteristics of your school that will either impede or facilitate curricular change?
  - What are its underlying values? What do your faculty believe in?
  - How does the school go about its business? How does it do things?
  - What resources can the school bring to bear?
- Who is your innovative leader?